

Repair Rates

Service	Rate	
Counter Service	\$25.00	Some things are fixable right at our counter while you wait. This service applies to notebook computers, tablets, and phones, but not desktop computers.
Computer Training	\$45.00	This is a one-on-one class with one of our computer technicians. You will learn how to keep your computer free from spy ware and viruses. Includes up to one hour of personalized answers and explanations at our shop.
Standard Bench Fee - Tablet	\$34.75 (Flat Rate)	This service option has a flat rate regardless of the amount of time spent on the repair and can include any or all of the following items: <ul style="list-style-type: none"> • Repair of any hardware problems (parts extra) • Installation of os updates • Scan and removal of spy ware and viruses • Disk cleanup • System defragmentation • Data backup, restore, and/or transfer (if required) • Reinstallation of Windows (if required)
Standard Bench Fee - Desktop	\$69.50 (Flat-Rate)	
Standard Bench Fee - Notebook *	\$89.50 (Flat-Rate)	
Same Day Service - Tablet	\$64.75 (Flat Rate)	While most repairs are completed in 24-48 hours, sometimes you need it done right away. When possible, same day service gets you back up and running the same day your computer is brought to us. This service option has a flat rate regardless of the amount of time spent on the repair and can include any or all of the following items: <ul style="list-style-type: none"> • Repair of any hardware problems (parts extra) • Installation of Windows updates • Scan and removal of spy ware and viruses • Disk cleanup • System defragmentation • Data backup, restore, and/or transfer (if required) • Reinstallation of Windows (if required)
Same Day Service - Desktop	\$99.50 (Flat-Rate)	
Same Day Service - Notebook *	\$119.50 (Flat-Rate)	
Data Recovery	\$50.00 Per GB (\$75.00 Minimum)	When the unthinkable happens and you fear all your data is lost, there may still be hope. We offer data recovery using a variety of proven methods to get your data back. Once data is recovered, it is transferred to a secure media such as CD for delivery back to you or transferred to a location you specify.
On-Site Service	\$65.00 Per Hour (1 Hour Minimum)	Many times it is not possible or convenient to unhook your equipment and bring it to the shop. For that reason, we offer on-site service. You can request any service we offer to be performed on-site, including; hardware and software training, hardware diagnostics and repair, software installation, computer and server installations, network cabling, wireless networking, etc.
Diagnostic Fee – Desktop	\$34.75	In the event a repair would not be economical or you have decided to not get an item repaired, you will be charged a diagnostic fee only.
Diagnostic Fee – Notebook *	\$44.75	

* Higher rates for notebooks are based on necessity of disassembly. If problem is software only and notebook does not need to be disassembled, then desktop rates will apply.

** Fees and costs are subject to change without notice.